

Title VI and ADA Complaints

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. The Americans with Disabilities Act of 1990 prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, State and local government services, public accommodations, commercial facilities, and transportation.

The Federal Transit Administration requires C TRAN to use nondiscriminatory practices in bus service.

If you believe you or others:

- have been discriminated against due to race, color, national origin, or a disability
- have been excluded from participation in or denied the benefits because of that discrimination
- have been subject to discrimination under any C TRAN service, program, or activity

You have the right to register a Title VI or ADA complaint by writing to or calling:

Tina Hager, Transit Specialist
Chemung County Planning Department
400 East Church Street, Elmira, New York 14901
E-mail: thager@co.chemung.ny.us Phone: 607-737-5560

Or:

Federal Transit Administration
Office of Civil Rights
Attention: Title VI Program Coordinator
East Building, 5th Floor-TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

Title VI and ADA Complaints

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. The Federal Transit Administration requires Chemung County Transit to use nondiscriminatory practices in public transportation.

If you believe you or others:

- have been discriminated against due to race, color, or national origin
- have been excluded from participation in or denied the benefits
- have been subject to discrimination under any Chemung County Transit service, program or activity

You have the right to register a Title VI complaint by writing to or calling:

Tina Hager, Transit Specialist
Chemung County Planning Department
400 East Church Street, Elmira, New York 14901
E-mail: thager@co.chemung.ny.us Phone: 607-737-5560

Title VI AND ADA Complaint Form

Complainant's Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ E-mail: _____

Person discriminated against (if someone other than complainant): _____

Which of the following best describes the reason you believe the discrimination took place:

_____ Race/color _____ National Origin

Incident Information:

Date: _____ Time: _____ Location: _____

In your own words, describe the alleged discrimination. Explain what happened and whom you believe was responsible.

Use the back of this form if additional space is required.

Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

Complainant's signature: _____ Date: _____